

SEQUEL ENCORE®

by Bedrosians® Tile & Stone

Care & Maintenance

Offering the best of both worlds, Sequel Encore® simulates the essence and beauty of natural stone and the durability of man-made products. With its mixed composition of resin and quartz mineral, Sequel Encore® is intended for interior countertop applications only and requires minimal regular care and maintenance.

ROUTINE CARE & STUBBORN SPILLS

Sequel Encore® offers minimal care and maintenance. Common household spills should be removed immediately with use of a damp cloth or paper towel and a small amount of mild soap. Once the spill is removed, rinse the surface with clean water and dry thoroughly with a soft cloth or paper towel.

For stubborn or dried spills, use a non-abrasive cleaning pad combined with mild soap or a specialized stone cleaner.

Remove adhered materials such as food, gum, nail polish, or dried paint, by scraping off with a plastic putty knife. Do not use sharp objects on your Sequel Encore®. Then clean your Sequel Encore® with a damp cloth and dry.

SEALERS

Though not required, we recommend a quartz sealer for your product, such as *STONETECH Quartz & Porcelain Tile Sealer* or *Miracle Sealants 511 Quartz Counter Top Sealer* to ensure ultimate protection for your slabs. Sealers or other topical products may wear off over time causing the gloss to appear dull or inconsistent. Reapply the sealant as indicated by the sealant manufacturer. Check with your fabricator before applying any other sealers, penetrators, or topical treatments to Sequel Encore®. Never use products that contain acetone.

CARE FOR NATURAL FINISH (HONED)

Polished Sequel Encore® is the easiest finish to clean. Natural or honed finishes are more sensitive to grease and may require extra care during routine cleaning. Metal marks, water marks, fingerprints, and other signs of daily living may be noticeable. Most of these marks can be easily removed with non-abrasive cleaning products.

EXPOSURE TO HEAT

Sequel Encore® is engineered such that it can be damaged or discolored by a sudden and/or rapid change of temperature, especially near the edges. To maintain the beauty, do not place hot cooking appliances or hot cookware such as pots, pans, skillets, crockpots, toaster ovens, and heat lamps directly onto Sequel Encore®. Use trivets or hot pads to prevent surface cracking due to thermal shock.

EXCESSIVE FORCE

Quartz is one of the hardest minerals in nature, so your Sequel Encore® will not easily scratch or chip! However, since no surface is indestructible and Sequel Encore® is not scratch or chip-proof, do not use knives or other sharp utensils and objects directly on Sequel Encore®. Our prudent recommendation is to use a cutting board and take caution when placing or moving heavy objects on your quartz.

Although very durable, abrupt and heavy force may cause scratches, chips, or cracks in Sequel Encore®. Use of a minimum 1/8" pencil round radius on an edge detail profile can reduce the susceptibility for edge chipping. A greater radius is recommended for high traffic areas. Inside corners must have a minimum 3/8" radius. Please reference our Sequel Encore® Installation. Guide for more detailed information. Please remember it is your responsibility to hire a licensed, professional, and reputable fabricator/tile contractor.

HARSH CHEMICALS

Do not use highly abrasive, alkaline or harsh chemicals/cleaning products as they may etch, dull, or damage the Sequel Encore® surface. Avoid exposing Sequel Encore® to oil or powder-based cleaners, dyes, bluing agents, paint thinners/removers, furniture strippers, chlorinated solvents such as trichlorethane or methylene chloride, oven cleaners, batteries, permanent markers, ink, acetone, nail polish remover, bleach, and/or highly alkaline chemicals with pH over 8. If any of the above-referenced substances come into contact with Sequel Encore®, rinse the exposed surface immediately and thoroughly with clean water.

DIRECT SUNLIGHT

Sequel Encore® may discolor if exposed to direct sunlight over a long period of time. Refrain from installing Sequel Encore® on countertops only partially exposed to direct sunlight as a color difference may occur over time.

SOFT METALS

Be careful not to drag soft metals across the surface of Sequel Encore® countertops. Soft metals may leave surface markings. If markings occur, use NanoScrub by AquaMix with a non-abrasive cleaning pad on the affected area and then rinse with clean water.

WARRANTY REGISTRATION

For the limited warranty to apply, the direct and immediate purchaser from Bedrosians® Tile & Stone must register all Sequel Encore® slabs within sixty (60) days of the purchase date. Please visit www.SequelQuartz.com for warranty registration and complete warranty details.

Enjoy the beauty of your Sequel Encore® slabs now and for many years to come by following our simple care and maintenance regimen!